



NEW CLIENT FORM

CONTACT INFORMATION

First Name: _____ Last Name: _____
 Street Address: _____ Apt/Unit: _____
 City: _____ State: _____ Zip Code: _____
 Primary Phone _____ Secondary Phone: _____
 E-mail for Specials (we will never share it with anyone): _____
 IG Handle: _____
 How did you hear about us? _____

PET INFORMATION

Pets Name: _____ Breed: _____
 Color: _____ Weight: _____ DOB: _____ Sex: M or F
 Has your pet been professionally groomed before?.....YES NO
 Has your pet shown aggressive behavior or bitten anyone?.....YES NO
 May we use their photo on social media?.....YES NO
 Is your pet current with all vaccinations including Rabies?.....YES NO Expires: __/__/__
 Veterinarian Name: _____ Phone: _____
 I give my permission to administer CBD to my pet in case of anxiety.....YES NO
 Health History (circle applicable conditions): Back Injury Epilepsy Heart Condition
 Hip Dysplasia Arthritis Allergies Hearing Impairment Sight Impairment
 Asthma Injuries or Lameness Trachea Issues
 Other (please explain): _____

DISCLAIMER

In case of an emergency, the owner designates Happy Tails Pet Spa as agent and understands that Happy Tails Pet Spa will do whatever is appropriate for the well-being of the pet's health while in their care. Further, if veterinary services are necessary, the owner extends permission for treatment at the owner's expense. According to Florida State Statute, I hereby assume all Liability for any injury to the persons on the premises of Happy Tails Pet Spa, who are in the process of handling or grooming my pet(s), and are injured by such pet(s). I hereby agree to pay for any medical and/or other damages sustained by such person(s) from the biting or behavior of such pet(s). Additionally, I give permission for any emergency care at my expense.

Happy Tails Pet Spa has the right to charge additional fees for services we consider above the norm covered by our standard rates such as dematting, handling, etc. Shaving due to matted coat uncovers pre-existing skin conditions and other skin problems that may have developed from the lack of air and grooming. I, the undersigned, do hereby release Happy Tails Pet Spa from any and all responsibility resulting in shaving my pet and understand and support the conditions stated in this agreement.

Happy Tails Pet Spa has the right to refuse service for any reason it deems. In the event of a pet that cannot be groomed safely without danger to the groomer/ employees/ or others, muzzles, straps etc. may be used. Grooming services may be stopped mid-groom if necessary for the safety of the pet, or groomer, fees may still be applied.

PICK UP'S AFTER 5pm. NOT CAUSED BY DELAY ON OUR PART WILL BE CHARGED \$.50/MINUTE LATE FEE.
 IF YOUR PET IS NOT PICKED UP WITHIN 2 HOURS OF OUR CALL, A RE-WASHING FEE MAY BE APPLIED.



NEW CLIENT FORM

Owner/Custodian Signature: _____

Date: _____

MATTED DOG RELEASE FORM

Matted coats/fur can cause a variety of skin and health problems. Matted coats/fur do not allow for air circulation to the skin causing hot spots, bacterial and fungal infections. Fleas, ticks, maggots, and other parasites may be lurking in the coat causing further skin infections. Matted fur also pulls and binds, causing pain to your pet when they move or lay on mats. The skin underneath is usually raw and inflamed. We cannot bathe dogs with matted coats because they will not dry properly which can lead to rotting fur and skin.

Due to the matting, your dog's hair may need to be shaved extremely short to the skin and may show signs of skin irritation and sores due to the matting, wet undercoat, and dirty undercoat. In order to take care of a dog that has not been groomed often enough, and is matted, the required grooming session may be longer than usual. **Please be advised that there may be an additional charge for the dematting or dematting related shave down.**

It is the goal of our salon and our groomers to make your pet's grooming experience as stress free as possible. Due to the condition of your dog's coat, we have determined that the only humane way to do this is to shave the dog's coat down. This is a short clip, removing all the matting. Where feasible, we work to de-mat/brush out the dog's coat, but only when it would not cause excessive pain and suffering to attempt to do so.

There is a strong chance that your pet's skin will become irritated during the clipping process. We will use an oatmeal shampoo to help sooth any irritation that may occur. The matted hair rests tightly against the skin and the only way to remove it is to use a short blade clip between the skin and mats. There is a possibility that your dog may get nicked and/or cut because the groomer has to work so closely to the skin to remove the matted coat. Our groomers are very careful but the possibility of injury exists. Understanding these risks, our salon is authorized to proceed with the de-matting process.

I, _____ hereby release Happy Tails Pet Spa and Grooming Staff from any liability associated with the above-mentioned process and any and all medical problems that may be uncovered and/or occur during the stripping and de-matting process.

Should my pet need veterinarian care after or during this process, I agree to pay any and all veterinarian fees.

Owner's Name: _____ Date: _____

Owner's Signature: _____